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Be Our Guest Perfecting the Art of Customer Service

Be Our Guest specializes in helping professionals see new possibilities through concepts not found in the typical workplace, revealing even more of the business behind the magic of quality service. Year: 2011. Edition: Rev Upd.

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Now, in honour of the 10th anniversary of the original BE OUR GUEST, Disney Institute is revealing even more of the business behind the magic of customer service. In this updated edition, BE OUR GUEST highlights the successes many of these companies have achieved, plus key processes and best practices that have made Disney a trusted and revered brand around the world for more than 85 years.

Be Our Guest (10th Anniversary Updated Edition) (Disney ...

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Be Our Guest: Revised and Updated Edition: Perfecting the ...

Be Our Guest: Perfecting the Art of Customer Service, Revised and Updated Edition (Disney Institute Book, A) by The Disney Institute and Theodore Kinni English | 2011 | ISBN: 1423145844 | 224 pages | EPUB | 1,1 MB

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Reported activity is marked, where relevant, against our revised Barbican Centre strategic objectives. For reference, the full list of objectives is attached at Appendix A. ... addressed by Lord Tony Hall as guest speaker; while a targeted press reception later in the week brought together key reviewers and press contacts, in the presence of ...

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